

## NEED HELP?

DO NOT RETURN TO STORE. PLEASE VISIT US AT:  
www.polygroupstore.com OR 1-888-919-0070

# 1 m / 3.5 ft Andes Radiant Micro LED™ Pot Tree

ITM. / ART. 2009000

## IMPORTANT, RETAIN FOR FUTURE REFERENCE: READ CAREFULLY

For assistance with assembly, parts and customer service, call (US & Canada only): **1-888-919-0070** (English, Spanish, French) at 10am-6pm, Mon-Fri, Eastern Time, email: warranty@polygroup.com, or visit www.polygroupstore.com.

Please note if you are calling outside of USA & Canada, international toll fees may apply.

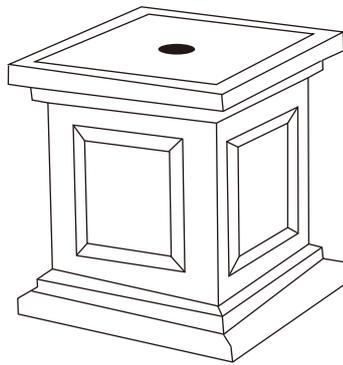
Customer Service Hotline Hours: 8am-4pm, Mon-Fri, MST.

### TREE ASSEMBLY INSTRUCTIONS

Carefully follow the instructions below on how to quickly and easily set up your new tree.

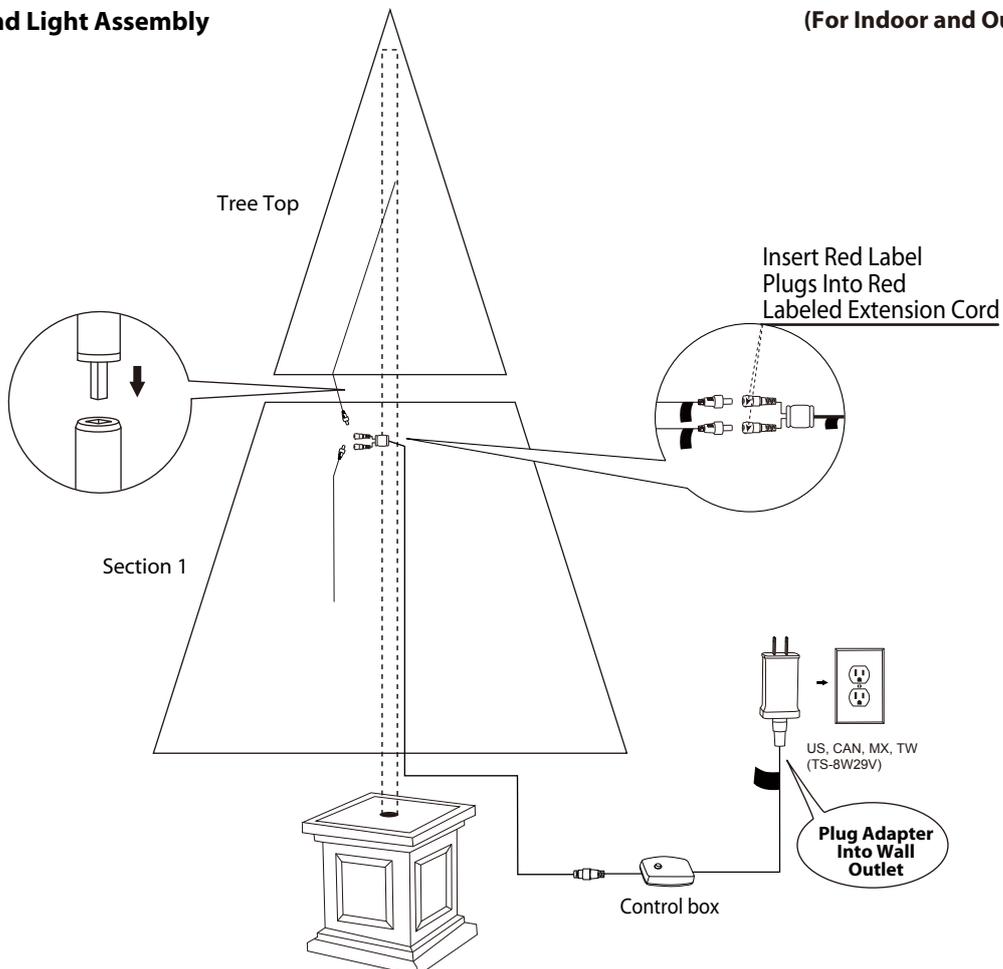
1. Choose an appropriate location near a wall outlet.
2. Assemble the tree stand on a level surface. **(Tree Stand)**

#### Tree Stand

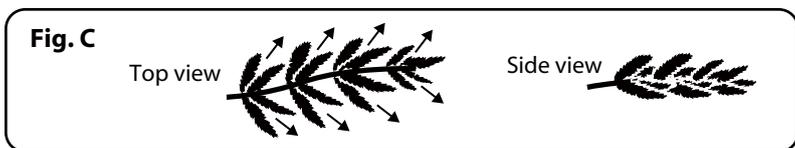


#### Fig. B - Tree and Light Assembly

(For Indoor and Outdoor Use)



3. Please identify all sections before assembling.
4. Assemble the tree from the bottom to the top (**See Fig. B**). Remove protection cap, and insert the center pole into the stand. Then slot together the remaining poles securely until the tree top is installed. Be sure that all cords are free from branch hinges.
5. Plug the adapter into a wall outlet (**See Fig. B**), your entire tree should now be lit.
6. Just slightly upsweep all tips (**See Fig. C**) and shift branches to fill in any gaps for a fuller, uniform look. Your Christmas tree is now ready to be decorated.



## STORAGE INSTRUCTIONS

1. Remove all ornaments and decorations. For pre-lit trees, first unplug adapter from the wall outlet and then disconnect light adapter between each section of the tree.
2. Disassemble the tree from the top to the bottom. Start with the tree top and gently lift straight up to remove from section below and fold all branches toward the pole.
3. In case of difficulty separating the tree pole (trunk), apply a small amount of lubricant at the joint and rotate the upper pole in both directions. Lift up the upper pole again.
4. Continue by gently lifting straight up each section(s) from the section below and fold all branches toward the pole until the bottom section is removed from the tree stand.
5. Carefully place all tree sections into shipping box and tape it shut.
6. When not in use, please store your tree in a cool, dry place away from sunlight. Exposing your tree to excessive heat or humidity may damage your tree.
7. Keep out of reach of pets and children.

## TROUBLESHOOTING TIPS

### If Tree Does Not Illuminate / Some Bulbs Do Not Light or Flicker

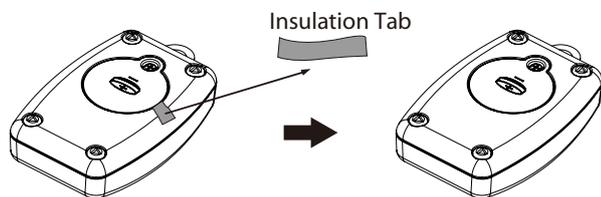
Check to make sure that all connectors are properly connected and the adapter is plugged firmly into the wall outlet.

## SPARE PARTS

If extra parts are needed, please contact our customer service center.

## REMOTE CONTROL INSTRUCTIONS

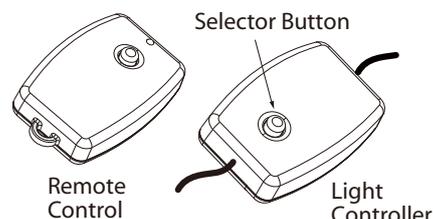
1. Remove the insulation tab of the remote control.
2. Press either selector button and wait for a second to enjoy light effects in the following sequence (see **DUAL COLOR LIGHT CONTROLLER & REMOTE CONTROL**).



## DUAL COLOR LIGHT CONTROLLER & REMOTE CONTROL

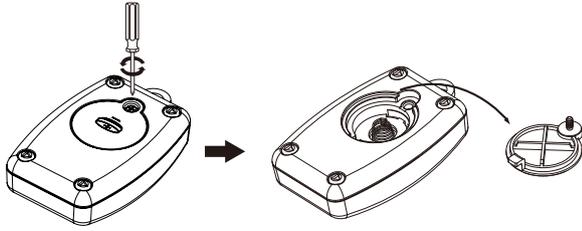
Simply press the selector button to select from the following light functions:

1. CLEAR STEADY
2. CLEAR FADING
3. MULTI-COLOR STEADY
4. MULTI-COLOR FADING
5. CLEAR/MULTI-COLOR ALTERNATING



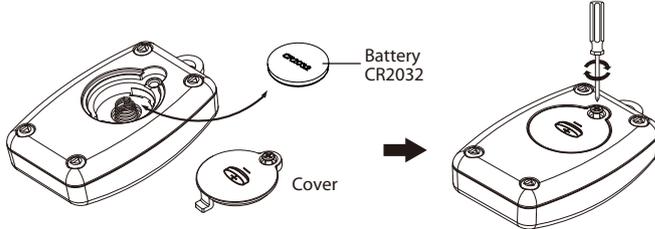
## BATTERY REPLACEMENT

1. Loosen the screw of the battery cover with a screwdriver (not included).



2. Replace the used battery with a new CR2032 button cell battery (not included). Make sure that the battery is installed with the correct polarity (+ and -).

3. Retighten the screw to close and secure the battery cover.



## ! WARNING

1. Use only the power adapter supplied with this product. Using a different adapter can damage the lights and will cause fire or electrical shock hazards.
2. For indoor use only.
3. This product contains a CR2032 button cell battery. If swallowed, it could cause severe injury or death in just 2 hours due to chemical burns and potential perforation of the oesophagus – seek medical attention immediately.



4. Keep batteries out of reach of children.
5. If you suspect your child has swallowed or inserted a button cell battery, immediately seek urgent medical assistance.
6. Make sure the battery compartment is correctly secured (e.g. the screw or other mechanical fastener is tightened), and do not use if the compartment is not secured.
7. Dispose of used button cell batteries immediately and safely. Flat batteries can still be dangerous.
8. Inform others about the risk associated with button cell batteries and how to keep their children safe.
9. Do not expose the lights to moisture.
10. Remove the batteries when the controllers are left unused, and are not expected to be used for an extended period of time, or when depleted.
11. Dispose of the used battery properly as per the directions on batteries, and local laws and regulations regarding the disposal of hazardous waste.
12. Clean the battery contact surfaces prior to battery installation.
13. Do not dispose of batteries in fire – batteries may leak or rupture.

## DISPOSAL OF USED BATTERIES



Battery may contain hazardous substances which could endanger the environment and human health.

This symbol marked on the battery and/ or packaging indicates that used battery shall not be treated as municipal waste. Batteries should be disposed of at an appropriate collection point for recycling. By ensuring the used batteries are disposed of correctly, you will help preventing potential negative consequences for the environment and human health. The recycling of materials will help to conserve natural resources. For more information about recycling of used batteries, please contact your local municipality waste disposal service.

Hereby, Polygroup declares that the Christmas Tree is in compliance with RED 2014/53/EU.

AUSTRALIA: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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# CUSTOMER SERVICE FOR CHRISTMAS TREES

For any questions, assistance, or missing parts, **DO NOT RETURN YOUR TREE TO PLACE OF PURCHASE.** Please contact us via: call (US & Canada only) 1-888-919-0070 (English, Spanish, French) at 10am-6pm, Mon-Fri, Eastern Time, email: [warranty@polygroup.com](mailto:warranty@polygroup.com), or visit [www.polygroupstore.com](http://www.polygroupstore.com).

Tree ID#: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Tree UPC#: \_\_\_\_\_

Address (No P.O. boxes): \_\_\_\_\_

Store Purchased: \_\_\_\_\_

City & State: \_\_\_\_\_

Specify Problem: \_\_\_\_\_

Zip Code: \_\_\_\_\_

\_\_\_\_\_

Day Phone: \_\_\_\_\_

\_\_\_\_\_

Date Purchased: \_\_\_\_\_

**TREE ID# IS LOCATED ON END PANEL OF BOX. TREE ID# IS REQUIRED WHEN REQUESTING REPLACEMENT PARTS.**